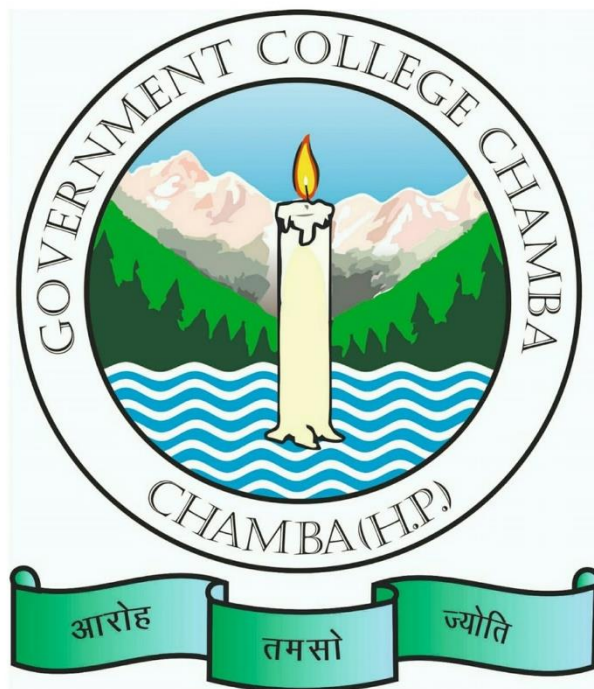


Government College Chamba



Student Satisfaction Survey 2015-16

Questionnaire

Government Degree College Chamba has designed the online questionnaire to assess the institution's overall performance including three criteria viz. infrastructure facilities, teaching – learning and evaluation process and co-curricular & extra – curricular activities through student satisfaction survey.

Guidelines for Students:-

College is conducting a student satisfaction survey regarding the above mentioned three criteria, which will help to upgrade the quality of Higher Education. A student will have to respond to all the questions. His/her identity will not be revealed.

Instructions to fill the questionnaire:-

1. All Questions should be compulsorily attempted.
2. Each question has five responses, choose the most appropriate one.
3. Each student's feedback will be rated on 5 point Scale (1- Excellent, 2 – Very good, 3 – good, 4- Average, 5- poor)

Personal Details:

1. Name of the Student
2. Gender
3. Class
4. Mobile Number

1. The required number of books of your subject available in your library

- a) Excellent
- b) Very Good
- c) Good
- d) Average
- e) Can't Say

2. Cataloguing and Arrangement of books in the library

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

3. Behaviour (helpful/co-operative) of college staff in administrative matters

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

4. Your grievances are addressed properly when approached Administrative office

- a) Poor
- b) average

c) Good

d) Very good

e) Excellent

5. Working of Placement cell in the College

- a) Can't Say
- b) average
- c) Good

d) Very good

e) Excellent

6. Availability of clean class rooms

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

7. Quality of drinking water

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

8. The teachers are generally well - organized and prepared for the class

- a) Poor
- b) average

- c) Good
- d) Very good
- e) Excellent

9. Students feel free to interact with faculty

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

10. Course is delivered as outlined in the syllabus

- a) Poor
- b) average
- c) Good
- d) Very good
- e) Excellent

11. Teachers illustrate the concepts through examples and applications

- a) Everytime
- b) Usually
- c) Occasionally
- d) Rarely
- e) Never

12. What percentage of teachers use ICT tools such as LCD Projector, Multimedia etc.

- a) Above 90 %
- b) 70 - 89 %
- c) 50 - 69 %
- d) 30 - 49 %
- e) Below 29 %

13. Fairness of the Internal Evaluation Process by the teachers

- a) Always Fair
- b) Usually Fair
- c) Sometimes Unfair
- d) Usually Unfair
- e) Unfair

14) Is your performance in assignments discussed with you?

- a) Every time
- b) Usually
- c) Occasionally sometimes
- d) Rarely
- e) Never

15. Overall quality of Teaching - learning process in your college is very good

- a) Strongly Agree
- b) Agree
- c) Neutral
- d) disagree
- e) Strongly disagree

16) Cultural and Social events such as Sports Meet, Annual Fest and various Club activities (Eco club, Red Ribbon Club etc.) organized in the college

- a) Excellent
- b) Very good
- c) good
- d) Average
- e) Poor

17) Give three suggestions to improve the overall teaching-learning experience and support mechanism in your college

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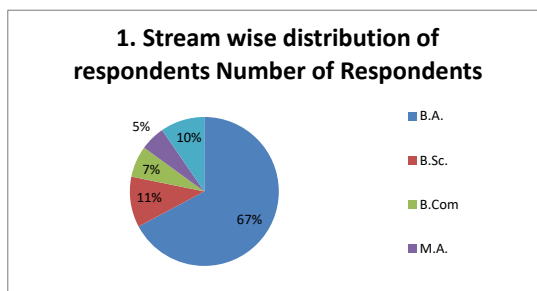
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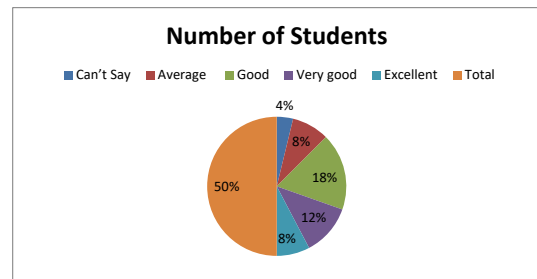
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STUDENT SATISFACTION SURVEY-2015-16 IN RESPECT OF GC CHAMBA

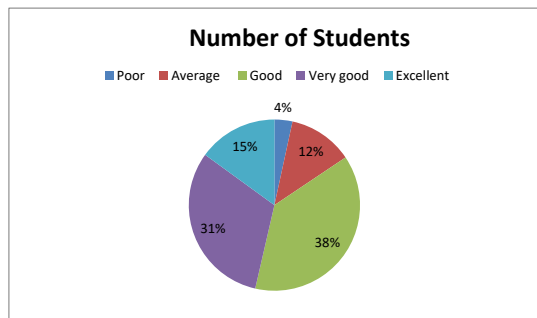
1. Stream wise distribution of respondents		
Stream	Number of Respondents	
B.A.	336	
B.Sc.	55	
B.Com	34	
M.A.	27	
Other/Professional Courses	48	
Total	500	



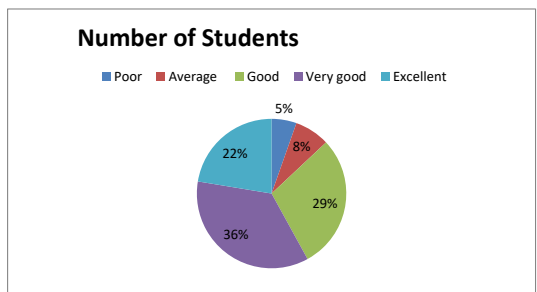
1. Satisfaction of students regarding the availability of required books in the library					
Points		Number of Students	Total points	Mean	Mode
1	Can't Say	38	38		
2	Average	87	174		
3	Good	179	537	3.22	3
4	Very good	119	476		
5	Excellent	77	385		
	Total	500	1610		



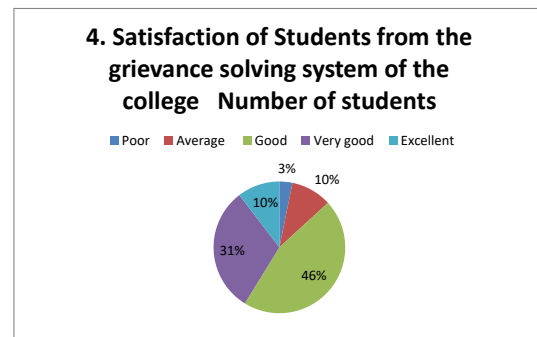
2. Satisfaction of students regarding Cataloguing and Arrangement of books in the library					
Points		Number of Students	total points per preference	Mean	Mode
1	Poor	17	17		
2	Average	61	122		
3	Good	190	570	3.424	3
4	Very good	157	628		
5	Excellent	75	375		
	Total	500	1712		



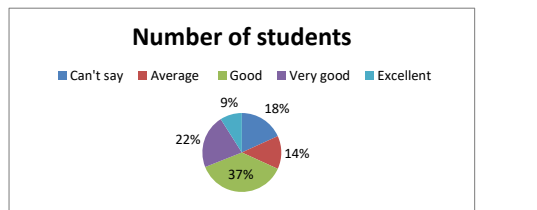
3. Behaviour (Helpful/co-operative) of college office staff in Administrative matres					
Points		Number of Students	total points per preference	Mean	Mode
1	Poor	27	27		
2	Average	38	76		
3	Good	145	435	3.62	4
4	Very good	178	712		
5	Excellent	112	560		
	Total	500	1810		



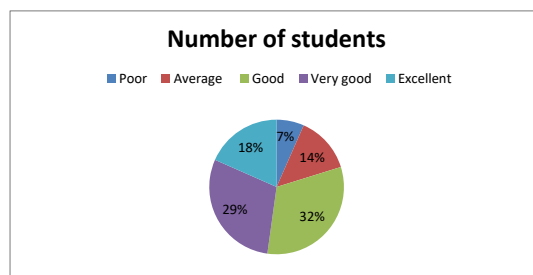
4. Satisfaction of Students from the grievance solving system of the college					
Points		Number of students	Total points	Mean	Mode
1	Poor	16	16		
2	Average	50	100		
3	Good	228	684	3.352	3
4	Very good	154	616		
5	Excellent	52	260		
	Total	500	1676		



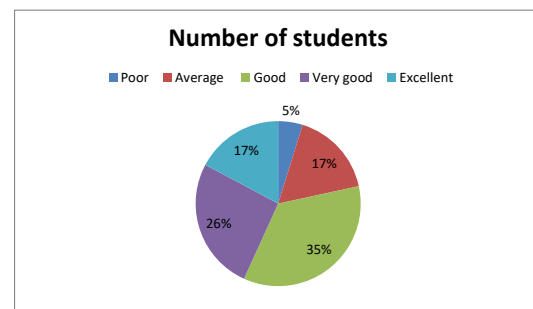
5. Satisfaction of Students from the placement cell in the college					
points		Number of students	total points	mean	mode
1	Can't say	91	91		
2	Average	68	136		
3	Good	186	558	2.9	3
4	Very good	110	440		
5	Excellent	45	225		
	Total	500	1450		



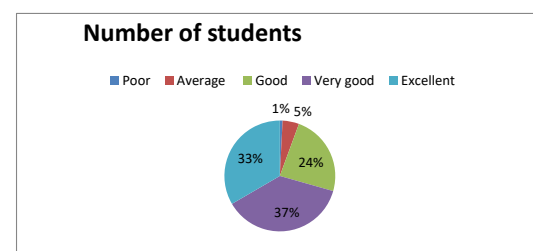
6. Satisfaction of Students from the cleanliness of the class rooms in the college					
Points		Number of students	Total Points	Mean	Mode
1	Poor	33	33		
2	Average	68	136		
3	Good	160	480	3.394	3
4	Very good	147	588		
5	Excellent	92	460		
	Total	500	1697		



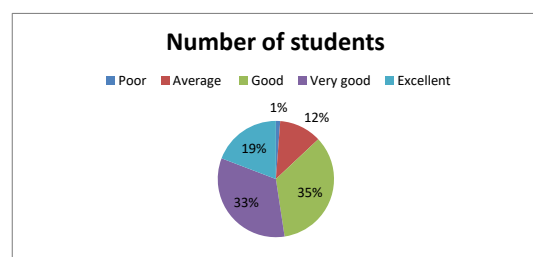
7. Satisfaction of Students about the quality of drinking water in the college					
Points		Number of students	total points	Mean	Mode
1	Poor	24	24		
2	Average	84	168		
3	Good	176	528	3.34	3
4	Very good	130	520		
5	Excellent	86	430		
	Total	500	1670		



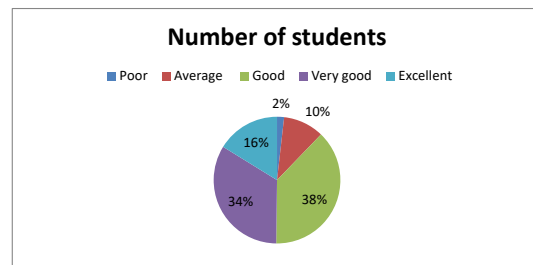
8. Satisfaction of Students about the preparedness and delivery of lectures by the teachers in the class					
Points		Number of students	Total Points	Mean	Mode
1	Poor	4	4		
2	Average	24	48		
3	Good	119	357	3.976	4
4	Very good	186	744		
5	Excellent	167	835		
	Total	500	1988		



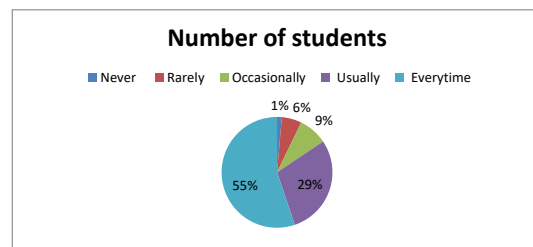
9. Satisfaction of Students regarding fear free interaction with faculty					
Points		Number of students	total Points	Mean	Mode
1	Poor	6	6		
2	Average	59	118		
3	Good	173	519	3.574	3
4	Very good	166	664		
5	Excellent	96	480		
	Total	500	1787		



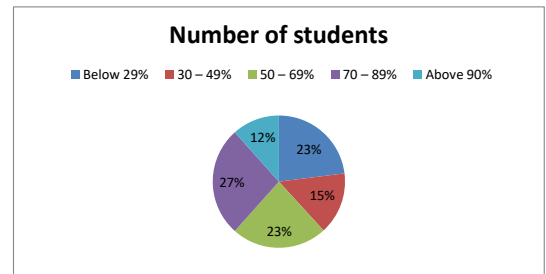
10. Satisfaction of Students regarding delivery of course as per outlined syllabus					
Points		Number of students	Total Points	Mean	Mode
1	Poor	9	9		
2	Average	52	104		
3	Good	190	570	3.52	3
4	Very good	168	672		
5	Excellent	81	405		
	Total	500	1760		



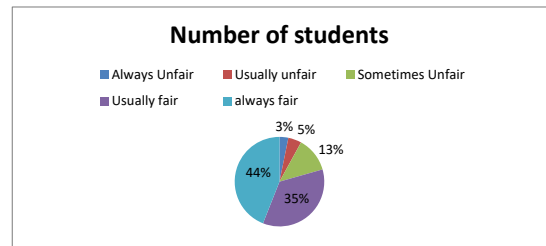
11. Satisfaction of Students regarding illustration of concepts through examples and applications by teachers in					
Points		Number of students	Total Points	Mean	Mode
1	Never	7	7		
2	Rarely	29	58		
3	Occasionally	42	126	4.31	5
4	Usually	146	584		
5	Everytime	276	1380		
	Total	500	2155		



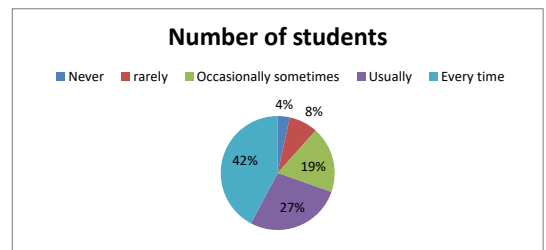
12. What percentage of teachers use ICT tools such as LCD Projector, Multimedia etc.					
Points		Number of students	Total Points	Mean	Mode
1	Below 29%	115	115		
2	30 – 49%	76	152		
3	50 – 69%	117	351	2.888	4
4	70 – 89%	134	536		
5	Above 90%	58	290		
	Total	500	1444		



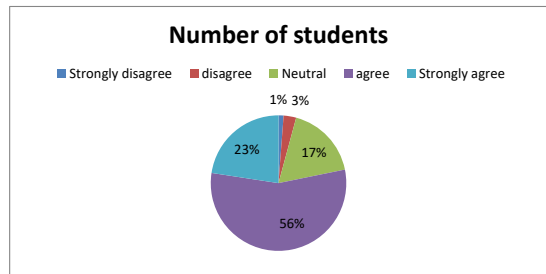
13. Fairness of the internal evaluation process by the teachers					
Points		Number of students	Total Points	Mean	Mode
1	Always Unfair	16	16		
2	Usually unfair	24	48		
3	Sometimes Unfair	63	189	4.122	5
4	Usually fair	177	708		
5	always fair	220	1100		
	Total	500	2061		



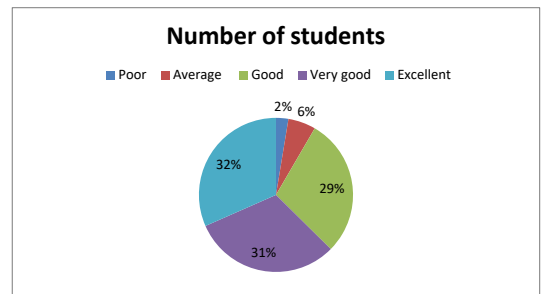
14. Is your performance in assignments discussed with you?					
Points		Number of students	Total Points	Mean	Mode
1	Never	17	17		
2	rarely	41	82		
3	Occasionally sometimes	94	282	3.968	5
4	Usually	137	548		
5	Every time	211	1055		
	Total	500	1984		



15. Overall quality of Teaching – Learning process in your college is very good					
Points		Number of students	Total Points	Mean	Mode
1	Strongly disagree	6	6		
2	disagree	15	30		
3	Neutral	88	264	3.954	4
4	agree	278	1112		
5	Strongly agree	113	565		
	Total	500	1977		



16. Cultural and Social events such as Sports Meet, Annual Fest and various club activities (Eco Club, Red Ribbon)					
Points		Number of students	Total points	Mean	Mode
1	Poor	13	13		
2	Average	29	58		
3	Good	145	435	3.832	5
4	Very good	155	620		
5	Excellent	158	790		
	Total	500	1916		




Findings of the survey:-

- ❖ The students of GC Chamba appreciated the teaching learning outcome through continuous and comprehensive evaluation process.
- ❖ Students express satisfaction for academic excellence, infrastructure, ICT facilities and Library.
- ❖ Students also express the high level of satisfaction for community engagement activities.
- ❖ Most of the students expressed average or above average satisfaction for all the questions.

Suggestions:-

- ❖ Institute needs to improve internet and ICT facilities.
- ❖ Skill developmental courses, seminars and conferences should organized.
- ❖ Field trips and Educational excursion tour should be organised.



Principal
Govt. P.G College
CHAMBA (H.P)