

# **Government Degree College Chamba**

## **Student Satisfaction Survey**

**Year-2017-18**



An institution, teachers and students form three pillars of an education system. Each of them is indispensable. Recognizing the importance of the students, a feedback was collected on how they perceive the college, the college academic and non-academic facilities.

The data was collected using questionnaire comprising of 30 questions. Each variable was to be evaluated on a scale of 5, where 5 represents very good and 1 below average. The analysis has been done using statistical tools mean and mode. The following results had obtained:

<b>Feedback on the College</b>		
	<b>Mean</b>	<b>Mode</b>
Overall how satisfied are you with your educational experience at college	3.416069	3

<b>Feedback on Infrastructure Facilities</b>		
	<b>Mean</b>	<b>Mode</b>
1. The required number of books of your subject available in your library	3.196	3
2. Cataloguing and arrangement of books in the library	3.43	3
3. Reading space in the library	2.794	3
4. Availability and the use of Wi-Fi connection in library	2.418	1

<b>Administrative Support</b>		
	<b>Mean</b>	<b>Mode</b>
1. Behaviour (helpful/co-operative) of college office staff in administrative matters	3.58	4
2. Your grievances are addressed properly when approached administrative office	3.32	3
3. Working of Placement cell in the college	2.884	3
4. Availability of clean class rooms	3.35	3

5. Cleanliness of Toilets mark.	2.474	1
6. Quality of drinking water.	3.302	3
7. Quality of Food/eatable served in college canteen.	3.054	3
8. Working condition of Laboratory equipment of your Department.	3.35	3
9. Availability of adequate quantity of equipments for carrying out laboratory activities.	3.43	3

<b>Teaching-Learning &amp; Evaluation Process</b>		
	<b>Mean</b>	<b>Mode</b>
1. The Teachers are generally well- organized and prepared for the class.	3.976	4
2. Student feel free to interact with faculty.	3.55	3
3. Course delivered as outline in the syllabus.	3.502	3
4. Teachers illustrate the concepts through examples and applications.	4.278	5
5. What percentage of teachers use ICT tools such as LCD projector, multimedia etc.	2.838	4
6. Fairness of the internet Evaluation Process by the teachers.	4.122	5
7. Is your performance is assignments discussed with you?	3.984	5
8. The Institute takes active interest in promoting internship, field visit opportunities for students	3.394	3
9. Efforts are made by the institute to inculcate soft skills and employability skills to make you ready for the world of work	3.536	4
10. Overall quality of Teaching – Learning Process in your college is very good	3.948	4

<b>Co-curricular &amp; Extra-curricular activities</b>		
	<b>Mean</b>	<b>Mode</b>
1. Awareness of NCC, NSS & Rover/Ranger activities in your college	3.864	5


2. Cultural and Social events such as Sports Meet, Annual Fest and various Club activities (Eco Club, Red Ribbon club etc) organized in the college	3.846	5
3. Activities organized by the college such as Local excursions, Educational Tours etc.	3.18	3
4. Capacity Building activities like Communication Skill and Personality Development Courses, Seminars, Guest Lectures etc organized in the college	3.612	3
5. How often do you usually participate in Extra-Curricular activities?	3.196	3
6. What is your main purpose to attend these activities?	3.658	3

**Findings:**

- Students expressed high level of satisfaction for outcome based teaching learning process using continuous and comprehensive evaluation system.
- Students have expressed high level of satisfaction for the preparedness of teachers for class, delivery of lectures and the evaluation process.
- Students showed very high level of awareness about NCC/NSS & Rover and Rangers activities.
- Students expressed satisfaction for academic excellence, infrastructure, ICT facilities, library and co-curricular activities.
- Most of the students expressed average or above average satisfaction for all the questions.

**Suggestions:**

- There is a need to cleanliness of toilets must be improved.
- The Library needs to include internet facility and equipped with latest books and e-materials.

  
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